Sultrade - Operations Dept

De: MSC INSA <msc.insa@mscfleet.com>
Enviado em: quarta-feira, 20 de maio de 2026 15:32
Para: Sultrade - Operations Dept; Sultrade - Operations Dept; girish.rajappan@msc.com; david.goulart@msc.com; w.silva@msc.com; operacional14@grupogaspar.com.br; m.maio@msc.com; operacional07@grupogaspar.com.br; joao.brum@msc.com; BR241-optrig@msc.com; operacional15@grupogaspar.com.br; operacional02@grupogaspar.com.br; ops@grupogaspar.com.br
Cc: cy974-personnel.insa@msc.com; IN001-GROUPB@msc.com; operations@sultradeagency.com
Assunto: RE: MSC Insa - Crew change at Rio Grande on 17th May 2026

Dear Tiago,
Good day!

Its domestic flight, they can easily reach to airport.

Thanks and Best Regards

Capt. Manzar Abbas / Master
Mr. Rohan Bagi / Chief Engineer
MSC Insa , IMO no: 1016666
INMARSAT FBB Phone: : +870 773 060 035 (Bridge, ECR & Master Office)
VSAT Phone 1(Cyprus) : +357 250 548 58 (Bridge, ECR & Master Office)
VSAT Phone 2(Geneva) +41 225 681 109 (Bridge)
VSAT Phone 3(US) : +1 346 471 2144 (Bridge)
Geneva Mobile : +41 794 367 449 (At port only)
SAT C1: 463746320@c12.stratosmobile.net (LRIT)
SAT C2: 463746321@c12.stratosmobile.net (SSAS)
E-mail : msc.insa@mscfleet.com

From: Sultrade - Operations Dept <rafael.martins@sultradeagency.com>
Sent: 20 May 2026 18:22

To: MSC INSA <msc.insa@mscfleet.com>; Sultrade - Operations Dept <pedro.martins@sultradeagency.com>; girish.rajappan@msc.com; david.goulart@msc.com; w.silva@msc.com; operacional14@grupogaspar.com.br; m.maio@msc.com; operacional07@grupogaspar.com.br; joao.brum@msc.com; BR241-optrig@msc.com; operacional15@grupogaspar.com.br; operacional02@grupogaspar.com.br; ops@grupogaspar.com.br
Cc: cy974-personnel.insa@msc.com; IN001-GROUPB@msc.com; operations@sultradeagency.com
Subject: RE: MSC Insa - Crew change at Rio Grande on 17th May 2026

To MSC
Fm Sultrade

Dear Mr. Girish Rajappan
Good day!

Please revise off/s flights in view that the actual flight won´t be possible to reach. Rio Grande port to POA airport (approx. 400km) , 5 hours by car and they are just leaving the terminal.

If you arrange for tomorrow ww will accommodate them at hotel in POA.

Thank you.

Best regards,

SULTRADE
SHIPPING AGENCY

Rafael Martins
Operations Department
Sultrade Shipping Agency
Phone: +55 53 3235.3500
Mobile: +55 53 99935.2385
operations@sultradeagency.com
www.sultradeagency.com



From: MSC INSA <msc.insa@mscfleet.com>
Sent: quarta-feira, 20 de maio de 2026 14:31
To: Sultrade - Operations Dept <pedro.martins@sultradeagency.com>; girish.rajappan@msc.com; david.goulart@msc.com; w.silva@msc.com; operacional14@grupogaspar.com.br; m.maio@msc.com; operacional07@grupogaspar.com.br; joao.brum@msc.com; BR241-optrig@msc.com; operacional15@grupogaspar.com.br; operacional02@grupogaspar.com.br; ops@grupogaspar.com.br
Cc: cy974-personnel.insa@msc.com; IN001-GROUPB@msc.com
Subject: RE: MSC Insa - Crew change at Rio Grande on 17th May 2026

Dear Tiago,
Good day!

Off signers are on the way.

Thanks and Best Regards

Capt. Manzar Abbas / Master
Mr. Rohan Bagi / Chief Engineer
MSC Insa , IMO no: 1016666
INMARSAT FBB Phone: : +870 773 060 035 (Bridge, ECR & Master Office)
VSAT Phone 1(Cyprus) : +357 250 548 58 (Bridge, ECR & Master Office)
VSAT Phone 2(Geneva) +41 225 681 109 (Bridge)
VSAT Phone 3(US) : +1 346 471 2144 (Bridge)
Geneva Mobile : +41 794 367 449 (At port only)
SAT C1: 463746320@c12.stratosmobile.net (LRIT)
SAT C2: 463746321@c12.stratosmobile.net (SSAS)
E-mail : msc.insa@mscfleet.com

From: Sultrade - Operations Dept <pedro.martins@sultradeagency.com>
Sent: 20 May 2026 17:23
To: MSC INSA <msc.insa@mscfleet.com>; girish.rajappan@msc.com; david.goulart@msc.com; w.silva@msc.com; operacional14@grupogaspar.com.br; m.maio@msc.com; operacional07@grupogaspar.com.br; joao.brum@msc.com; BR241-optrig@msc.com; operacional15@grupogaspar.com.br; operacional02@grupogaspar.com.br; ops@grupogaspar.com.br
Cc: cy974-personnel.insa@msc.com; IN001-GROUPB@msc.com
Subject: RE: MSC Insa - Crew change at Rio Grande on 17th May 2026

To: Master of "MSC INSA"
Cc: MSC
Fm: Sultrade

Dear Capt., good day.

Please be informed that On/signers are alongside the vessel waiting for the gangway to be ready to embark.

Remain at your disposal.

Best regards,

Pedro Martins
Operations Department
Phone: +55 53 3235.3500
Mobile: +55 53 99992.2962
operations@sultradeagency.com
www.sultradeagency.com



De: MSC INSA <msc.insa@mscfleet.com>
Enviado: quarta-feira, 20 de maio de 2026 13:36
Para: Sultrade - Operations Dept <tiago.correa@sultradeagency.com>; girish.rajappan@msc.com <girish.rajappan@msc.com>; david.goulart@msc.com <david.goulart@msc.com>; w.silva@msc.com <w.silva@msc.com>; operacional14@grupogaspar.com.br <operacional14@grupogaspar.com.br>; m.maio@msc.com <m.maio@msc.com>; operacional07@grupogaspar.com.br <operacional07@grupogaspar.com.br>; Sultrade - Operations Dept <duarte.pedro@sultradeagency.com>; joao.brum@msc.com <joao.brum@msc.com>; BR241-optrig@msc.com <BR241-optrig@msc.com>; operacional15@grupogaspar.com.br <operacional15@grupogaspar.com.br>; operacional02@grupogaspar.com.br <operacional02@grupogaspar.com.br>; ops@grupogaspar.com.br <ops@grupogaspar.com.br>
Cc: cy974-personnel.insa@msc.com <cy974-personnel.insa@msc.com>; IN001-GROUPB@msc.com <IN001-GROUPB@msc.com>; operations@sultradeagency.com <operations@sultradeagency.com>
Assunto: RE: MSC Insa - Crew change at Rio Grande on 17th May 2026

Dear Tiago,
Good day!

Waiting for the on signers…

Thanks and Best Regards

Capt. Manzar Abbas / Master
Mr. Rohan Bagi / Chief Engineer
MSC Insa , IMO no: 1016666
INMARSAT FBB Phone: : +870 773 060 035 (Bridge, ECR & Master Office)
VSAT Phone 1(Cyprus) : +357 250 548 58 (Bridge, ECR & Master Office)
VSAT Phone 2(Geneva) +41 225 681 109 (Bridge)
VSAT Phone 3(US) : +1 346 471 2144 (Bridge)
Geneva Mobile : +41 794 367 449 (At port only)
SAT C1: 463746320@c12.stratosmobile.net (LRIT)
SAT C2: 463746321@c12.stratosmobile.net (SSAS)
E-mail : msc.insa@mscfleet.com

From: Sultrade - Operations Dept <tiago.correa@sultradeagency.com>
Sent: 20 May 2026 14:41
To: MSC INSA <msc.insa@mscfleet.com>; girish.rajappan@msc.com; david.goulart@msc.com; w.silva@msc.com; operacional14@grupogaspar.com.br;

m.maio@msc.com; operacional07@grupogaspar.com.br; Sultrade - Operations Dept <duarte.pedro@sultradeagency.com>; joao.brum@msc.com; BR241-optrig@msc.com; operacional15@grupogaspar.com.br; operacional02@grupogaspar.com.br; ops@grupogaspar.com.br
Cc: cy974-personnel.insa@msc.com; IN001-GROUPB@msc.com; operations@sultradeagency.com
Subject: MSC Insa - Crew change at Rio Grande on 17th May 2026

TO: MASTER OF MSC INSA
TO: NSB Crewing Solutions GmbH
Cc: MERCMARINE
CC: ALBIREO
CC: MSC MEDITERRANEAN SHIPPING DO BRASIL LTDA.
FM: SULTRADE SHIPPING AGENCY

Dear Capt Manzar,
Good day!

Message duly noted.

Please note that the transportation is heading to the hotel to pick up the ONS, and we will be at the terminal soon..

Best regards,

Tiago Corrêa
Operations Department
Sultrade Shipping Agency
Phone: +55 53 3235 3500
Mobile: +55 53 99232089
operations@sultradeagency.com
www.sultradeagency.com

De: MSC INSA <msc.insa@mscfleet.com>
Enviada em: quarta-feira, 20 de maio de 2026 11:19
Para: Sultrade - Operations Dept <tiago.correa@sultradeagency.com>; girish.rajappan@msc.com; david.goulart@msc.com; w.silva@msc.com; operacional14@grupogaspar.com.br; m.maio@msc.com; operacional07@grupogaspar.com..br; Sultrade - Operations Dept

<duarte.pedro@sultradeagency.com>; joao.brum@msc.com; BR241-optrig@msc.com; operacional15@grupogaspar.com.br; operacional02@grupogaspar.com.br; ops@grupogaspar.com.br
Cc: cy974-personnel.insa@msc.com; IN001-GROUPB@msc.com; operations@sultradeagency.com
Assunto: RE: MSC Insa - Crew change at Rio Grande on 17th May 2026

Dear Tiago,
Good day!

Pls note off signers can disembark at 1345 lt provided onsigners will board the vessel on arrival.

Thanks and Best Regards

Capt. Manzar Abbas / Master
Mr. Rohan Bagi / Chief Engineer
MSC Insa , IMO no: 1016666
INMARSAT FBB Phone: : +870 773 060 035 (Bridge, ECR & Master Office)
VSAT Phone 1(Cyprus) : +357 250 548 58 (Bridge, ECR & Master Office)
VSAT Phone 2(Geneva) +41 225 681 109 (Bridge)
VSAT Phone 3(US) : +1 346 471 2144 (Bridge)
Geneva Mobile : +41 794 367 449 (At port only)
SAT C1: 463746320@c12.stratosmobile.net (LRIT)
SAT C2: 463746321@c12.stratosmobile.net (SSAS)
E-mail : msc.insa@mscfleet.com

From: Sultrade - Operations Dept <tiago.correa@sultradeagency.com>
Sent: 20 May 2026 13:03
To: girish.rajappan@msc.com; david.goulart@msc.com; msc.insa@mscfleet.com; w.silva@msc.com; operacional14@grupogaspar.com.br; m.maio@msc.com; operacional07@grupogaspar.com.br; Sultrade - Operations Dept <duarte.pedro@sultradeagency.com>; joao.brum@msc.com; BR241-optrig@msc.com; operacional15@grupogaspar.com.br; operacional02@grupogaspar.com.br; ops@grupogaspar.com.br
Cc: cy974-personnel.insa@msc.com; IN001-GROUPB@msc.com; operations@sultradeagency.com
Subject: MSC Insa - Crew change at Rio Grande on 17th May 2026
Importance: High

TO: MASTER OF MSC INSA
TO: NSB Crewing Solutions GmbH
Cc: MERCMARINE
CC: ALBIREO

CC: MSC MEDITERRANEAN SHIPPING DO BRASIL LTDA.
FM: SULTRADE SHIPPING AGENCY

Dear Capt Manzar and all,
Good day!

Kindly note that all off/s flights will depart from POA AIRPORT today at 20:05, so just remind that the trip from the vessel to the airport takes around 4h30hrs, plus 02 hours for a smooth check-in process. Therefore, the crew members would need to depart no later than 13:45 from vesssel. Is that possible?

Best regards,

Tiago Corrêa
Operations Department
Sultrade Shipping Agency
Phone: +55 53 3235 3500
Mobile: +55 53 99232089
operations@sultradeagency.com
www.sultradeagency.com

De: girish.rajappan@msc.com <girish.rajappan@msc.com>
Enviada em: quarta-feira, 20 de maio de 2026 01:32
Para: Sultrade - Operations Dept <tiago.correa@sultradeagency.com>; david.goulart@msc.com; msc.insa@mscfleet.com; w.silva@msc.com; operacional14@grupogaspar.com.br; m.maio@msc.com; operacional07@grupogaspar.com.br; Sultrade - Operations Dept <duarte.pedro@sultradeagency.com>; joao.brum@msc.com; BR241-optrig@msc.com; operacional15@grupogaspar.com.br; operacional02@grupogaspar.com.br; ops@grupogaspar.com.br
Cc: cy974-personnel.insa@msc.com; IN001-GROUPB@msc.com; operations@sultradeagency.com
Assunto: RE: MSC Insa - Crew change at Rio Grande on 17th May 2026 [CC#4GXI]

Good Morning

Please find attached e-ticket copy.

Dear Master RIC : Kindly ack and liaise up with the agent for smooth crew change.

My new email address girish.rajappan@msc.com / mark all email to in001-groupb@msc.com

Best Regards
Girish Rajappan
Manager

MSC CREWING SERVICES PRIVATE LIMITED
2nd-3rd Floor, MSC House, Andheri Kurla Road, Andheri (E), Mumbai - 400059, India
T: +91-22-6752 2536 **B:** +91-22-6752 2555 **M:** +91-7738090539 **W:** **www.msccs.com**



Sensitivity: Internal

From: Sultrade - Operations Dept <tiago.correa@sultradeagency.com>
Sent: 19 May 2026 23:01
To: Girish Rajappan (MSC CREWING SERVICES MUMBAI) <girish.rajappan@msc.com>; David Goulart (MSC Brasil Ltda) <david.goulart@msc.com>; CH001-msc insa mscfleet file transfer <msc.insa@mscfleet.com>; William Silva (MSC Brasil Ltda) <w.silva@msc.com>; operacional14@grupogaspar.com.br; Marcelo Maio (MSC Brasil Ltda) <m.maio@msc.com>; operacional07@grupogaspar.com.br; Sultrade - Operations Dept <duarte.pedro@sultradeagency.com>; Joao Brum (MSC Brasil Ltda) <joao.brum@msc.com>; BR241-MSC Rio Grande Operation Group (IG) <BR241-optrig@msc.com>; operacional15@grupogaspar.com.br; operacional02@grupogaspar.com.br; BR241-Transportadora Gaspar Ltda <ops@grupogaspar.com.br>
Cc: CY974-Insa Personnel <cy974-personnel.insa@msc.com>; IN001-GROUPB <IN001-GROUPB@msc.com>; operations@sultradeagency.com
Subject: MSC Insa - Crew change at Rio Grande on 17th May 2026 [CC#4GXI]

CAUTION: External email. Do not click links or open attachments unless you recognize the sender and know the content is safe.

TO: MSC CREWING SERVICES

CC: MSC MEDITERRANEAN SHIPPING DO BRASIL LTDA.
FM: SULTRADE SHIPPING AGENCY

Dear Mr Girish,
Good day!

Kindly note that according to the terminal’s website this flights are suitable.

Best regards,

Tiago Corrêa
Operations Department
Sultrade Shipping Agency
Phone: +55 53 3235 3500
Mobile: +55 53 99232089
operations@sultradeagency.com
www.sultradeagency.com

Sensitivity: Internal

De: girish.rajappan@msc.com <girish.rajappan@msc.com>
Enviada em: terça-feira, 19 de maio de 2026 12:46
Para: Sultrade - Operations Dept <tiago.correa@sultradeagency.com>; david.goulart@msc.com; msc.insa@mscfleet.com; w.silva@msc.com; operacional14@grupogaspar.com.br; m.maio@msc.com; operacional07@grupogaspar.com.br; Sultrade - Operations Dept <duarte.pedro@sultradeagency.com>; joao.brum@msc.com; BR241-optrig@msc.com; operacional15@grupogaspar.com.br; operacional02@grupogaspar.com.br; ops@grupogaspar.com.br
Cc: cy974-personnel.insa@msc.com; IN001-GROUPB@msc.com; operations@sultradeagency.com
Assunto: Re: MSC Insa - Crew change at Rio Grande on 17th May 2026 [CC#4GXI]

Good Day

Please note below and advise.

1.FERNANDES/FRANCIS DOMNIC MR 2.YADAV/RAMHANS RAMKUNVAR MR
 3 QR5212 N 20MAY 3 POAGRU HK2 2005 2150 20MAY E QR/9YG8CO
 4 QR 774 N 21MAY 4*GRUDOH HK2 0205 2200 21MAY E QR/9YG8CO
 5 QR4784 N 22MAY 5*DOHBOM HK2 0220 0825 22MAY E QR/9YG8CO

1.MANJEET/SINGH MR
 2 QR5212 N 20MAY 3 POAGRU HK1 2005 2150 20MAY E QR/9YEXZP
 3 QR 774 N 21MAY 4*GRUDOH HK1 0205 2200 21MAY E QR/9YEXZP
 4 QR 570 N 22MAY 5*DOHDEL HK1 0205 0845 22MAY E QR/9YEXZP

My new email address girish.rajappan@msc.com / mark all email to in001-groupb@msc.com

Best Regards

Girish Rajappan

Manager

MSC CREWING SERVICES PRIVATE LIMITED

2nd-3rd Floor, MSC House, Andheri Kurla Road, Andheri (E), Mumbai - 400059, India

T: +91-22-6752 2536 **B:** +91-22-6752 2555 **M:** +91-7738090539 **W:** **www.msccs.com**

Sensitivity: Internal

From: Girish Rajappan (MSC CREWING SERVICES MUMBAI) <girish.rajappan@msc.com>
Sent: Tuesday, May 19, 2026 6:00:33 PM
To: Sultrade - Operations Dept <tiago.correa@sultradeagency.com>; David Goulart (MSC Brasil Ltda) <david.goulart@msc.com>; CH001-msc insa mscfleet file transfer <msc.insa@mscfleet.com>; William Silva (MSC Brasil Ltda) <w.silva@msc.com>; operacional14@grupogaspar.com.br <operacional14@grupogaspar.com.br>; Marcelo Maio (MSC Brasil Ltda) <m.maio@msc.com>; operacional07@grupogaspar.com.br <operacional07@grupogaspar.com.br>; Sultrade - Operations Dept <duarte.pedro@sultradeagency.com>; Joao Brum (MSC Brasil Ltda) <joao.brum@msc.com>; BR241-MSC Rio Grande Operation Group (IG) <BR241-optrig@msc.com>; operacional15@grupogaspar.com.br <operacional15@grupogaspar.com.br>; operacional02@grupogaspar.com.br <operacional02@grupogaspar.com.br>; BR241-Transportadora Gaspar Ltda <ops@grupogaspar.com.br>
Cc: CY974-Insa Personnel <cy974-personnel.insa@msc.com>; IN001-GROUPB <IN001-GROUPB@msc.com>; operations@sultradeagency.com <operations@sultradeagency.com>
Subject: RE: MSC Insa - Crew change at Rio Grande on 17th May 2026 [CC#4GXI]

Good Day

Noted and reverting

My new email address girish.rajappan@msc.com / mark all email to in001-groupb@msc.com

Best Regards
Girish Rajappan
Manager

MSC CREWING SERVICES PRIVATE LIMITED
2nd-3rd Floor, MSC House, Andheri Kurla Road, Andheri (E), Mumbai - 400059, India
T: +91-22-6752 2536 **B:** +91-22-6752 2555 **M:** +91-7738090539 **W:** **www.msccs.com**

Sensitivity: Internal

From: Sultrade - Operations Dept <tiago.correa@sultradeagency.com>
Sent: 19 May 2026 17:58
To: Girish Rajappan (MSC CREWING SERVICES MUMBAI) <girish.rajappan@msc.com>; David Goulart (MSC Brasil Ltda) <david.goulart@msc.com>; CH001-msc insa mscfleet file transfer <msc.insa@mscfleet.com>; William Silva (MSC Brasil Ltda) <w.silva@msc.com>; operacional14@grupogaspar.com.br; Marcelo Maio (MSC Brasil Ltda) <m.maio@msc.com>; operacional07@grupogaspar.com.br; Sultrade - Operations Dept <duarte.pedro@sultradeagency.com>; Joao Brum (MSC Brasil Ltda) <joao.brum@msc.com>; BR241-MSC Rio Grande Operation Group (IG) <BR241-optrig@msc.com>; operacional15@grupogaspar.com.br; operacional02@grupogaspar.com.br; BR241-Transportadora Gaspar Ltda <ops@grupogaspar.com.br>
Cc: CY974-Insa Personnel <cy974-personnel.insa@msc.com>; IN001-GROUPB <IN001-GROUPB@msc.com>; operations@sultradeagency.com
Subject: MSC Insa - Crew change at Rio Grande on 17th May 2026 [CC#4GXI]

CAUTION: External email. Do not click links or open attachments unless you recognize the sender and know the content is safe.

TO: MSC CREWING SERVICES
CC: MSC MEDITERRANEAN SHIPPING DO BRASIL LTDA.
FM: SULTRADE SHIPPING AGENCY

Dear Mr Girish,
Good day!

Please note that the nearest airport for domestic flights is Pelotas Airport (PET Airport/+01:30hrs), and the nearest airport for international flights is Salgado Filho International Airport (POA Airport/+04:30hrs).

Best regards,

Tiago Corrêa
Operations Department
Sultrade Shipping Agency
Phone: +55 53 3235 3500
Mobile: +55 53 99232089
operations@sultradeagency.com
www.sultradeagency.com

Sensitivity: Internal

De: girish.rajappan@msc.com <girish.rajappan@msc.com>
Enviada em: terça-feira, 19 de maio de 2026 09:09
Para: david.goulart@msc.com; msc.insa@mscfleet.com; Sultrade - Operations Dept <tiago.correa@sultradeagency.com>; w.silva@msc.com; operacional14@grupogaspar.com.br; m.maio@msc.com; operacional07@grupogaspar.com.br; Sultrade - Operations Dept <duarte.pedro@sultradeagency.com>; joao.brum@msc.com; BR241-optrig@msc.com; operacional15@grupogaspar.com.br; operacional02@grupogaspar.com.br; ops@grupogaspar.com.br
Cc: cy974-personnel.insa@msc.com; IN001-GROUPB@msc.com; operations@sultradeagency.com
Assunto: RE: MSC Insa - Crew change at Rio Grande on 17th May 2026 [CC#4GXI]

Good Day

Please check below flight option and advise if same is ok for issuance.

1.FERNANDES/FRANCIS DOMNIC MR
2.YADAV/RAMHANS RAMKUNVAR MR
3 QR 780 N 20MAY 3*GRUDOH HK2 2015 1610 21MAY E QR/9CM4N9

4 QR4770 N 21MAY 4*DOHBOM HK2 2040 0235 22MAY E QR/9CM4N9

3.MANJEET/SINGH MR
2 QR 780 N 20MAY 3*GRUDOH HK1 2015 1610 21MAY E QR/9VP4XB
3 QR 578 N 21MAY 4*DOHDEL HK1 1915 0155 22MAY E QR/9VP4XB

My new email address girish.rajappan@msc.com / mark all email to in001-groupb@msc.com

Best Regards
Girish Rajappan
Manager

MSC CREWING SERVICES PRIVATE LIMITED
2nd-3rd Floor, MSC House, Andheri Kurla Road, Andheri (E), Mumbai - 400059, India
T: +91-22-6752 2536 **B:** +91-22-6752 2555 **M:** +91-7738090539 **W:** **www.msccs.com**



Sensitivity: Internal

From: David Goulart (MSC Brasil Ltda) <david.goulart@msc.com>
Sent: 19 May 2026 16:42
To: CH001-msc insa mscfleet file transfer <msc.insa@mscfleet.com>; Girish Rajappan (MSC CREWING SERVICES MUMBAI) <girish.rajappan@msc.com>; 'Sultrade - Operations Dept' <tiago.correa@sultradeagency.com>; William Silva (MSC Brasil Ltda) <w.silva@msc.com>; operacional14@grupogaspar.com.br; Marcelo Maio (MSC Brasil Ltda) <m.maio@msc.com>; operacional07@grupogaspar.com.br; 'Sultrade - Operations Dept' <duarte.pedro@sultradeagency.com>; Joao Brum (MSC Brasil Ltda) <joao.brum@msc.com>; BR241-MSC Rio Grande Operation Group (IG) <BR241-optrig@msc.com>; operacional15@grupogaspar.com.br; operacional02@grupogaspar.com.br; BR241-Transportadora Gaspar Ltda <ops@grupogaspar.com.br>
Cc: CY974-Insa Personnel <cy974-personnel.insa@msc.com>; IN001-GROUPB <IN001-GROUPB@msc.com>; operations@sultradeagency.com
Subject: RE: MSC Insa - Crew change at Rio Grande on 17th May 2026 [CC#4GXI]

Good day!

Dear Master,

Pls note below your berthing prospect updated:

POB: 20/05 @ 1100hrs (after to sail MV Maersk LINKS)
ETB: 20/05 @ 1400hrs
ETS: 20/05 @ 2300hrs

BRgds,

David Terroso Goulart
Documental Analyst

MSC MEDITERRANEAN SHIPPING DO BRASIL LTDA.
Rua Prof. Guillermo Enrique Dawson, 550A, 96204-060, Rio Grande, Brasil
T: +55 53 2125 4717 M: +55 53 99137 8761 **W: www.msc.com**
As agent for MSC Mediterranean Shipping Company S.A., Geneva







Sensitivity: Internal

From: MSC INSA <msc.insa@mscfleet.com>
Sent: Tuesday, May 19, 2026 7:22 AM
To: Girish Rajappan (MSC CREWING SERVICES MUMBAI) <girish.rajappan@msc.com>; 'Sultrade - Operations Dept' <tiago.correa@sultradeagency.com>; William Silva (MSC Brasil Ltda) <w.silva@msc.com>; operacional14@grupogaspar.com.br; Marcelo Maio (MSC Brasil Ltda) <m.maio@msc.com>;

operacional07@grupogaspar.com.br; 'Sultrade - Operations Dept' <duarte.pedro@sultradeagency.com>; Joao Brum (MSC Brasil Ltda) <joao.brum@msc.com>; BR241-MSC Rio Grande Operation Group (IG) <BR241-optrig@msc.com>; operacional15@grupogaspar.com.br; operacional02@grupogaspar.com.br; BR241-Transportadora Gaspar Ltda <ops@grupogaspar.com.br>
Cc: CY974-Insa Personnel <cy974-personnel.insa@msc.com>; IN001-GROUPB <IN001-GROUPB@msc.com>; operations@sultradeagency.com
Subject: RE: MSC Insa - Crew change at Rio Grande on 17th May 2026 [CC#4GXI]

CAUTION: External email. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Girish,
Good day!

Please note vessel at Rio Grande anchorage awaiting for berthing instructions.

Thanks and Best Regards

Capt. Manzar Abbas / Master
Mr. Rohan Bagi / Chief Engineer
MSC Insa , IMO no: 1016666
INMARSAT FBB Phone: : +870 773 060 035 (Bridge, ECR & Master Office)
VSAT Phone 1(Cyprus) : +357 250 548 58 (Bridge, ECR & Master Office)
VSAT Phone 2(Geneva) +41 225 681 109 (Bridge)
VSAT Phone 3(US) : +1 346 471 2144 (Bridge)
Geneva Mobile : +41 794 367 449 (At port only)
SAT C1: 463746320@c12.stratosmobile.net (LRIT)
SAT C2: 463746321@c12.stratosmobile.net (SSAS)
E-mail : msc.insa@mscfleet.com

From: Girish Rajappan (MSC CREWING SERVICES MUMBAI) <girish.rajappan@msc.com>
Sent: 19 May 2026 03:57
To: CH001-msc insa mscfleet file transfer <msc.insa@mscfleet.com>; 'Sultrade - Operations Dept' <tiago.correa@sultradeagency.com>; William Silva (MSC Brasil Ltda) <w.silva@msc.com>; operacional14@grupogaspar.com.br; Marcelo Maio (MSC Brasil Ltda) <m.maio@msc.com>; operacional07@grupogaspar.com.br; 'Sultrade - Operations Dept' <duarte.pedro@sultradeagency.com>; Joao Brum (MSC Brasil Ltda) <joao.brum@msc.com>; BR241-MSC Rio Grande Operation Group (IG) <BR241-optrig@msc.com>; operacional15@grupogaspar.com.br; operacional02@grupogaspar.com.br; BR241-Transportadora Gaspar Ltda <ops@grupogaspar.com.br>

Cc: CY974-Insa Personnel <cy974-personnel.insa@msc.com>; IN001-GROUPB <IN001-GROUPB@msc.com>; operations@sultradeagency.com
Subject: RE: MSC Insa - Crew change at Rio Grande on 17th May 2026 [CC#4GXI]

Dear All

Please advise for which date we should book off signer flights.
Advise vessel ETB /ETD

My new email address girish.rajappan@msc.com / mark all email to in001-groupb@msc.com

Best Regards
Girish Rajappan
Manager

MSC CREWING SERVICES PRIVATE LIMITED
2nd-3rd Floor, MSC House, Andheri Kurla Road, Andheri (E), Mumbai - 400059, India
T: +91-22-6752 2536 **B:** +91-22-6752 2555 **M:** +91-7738090539 **W:** **www.msccs.com**

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Sensitivity: Internal

From: Girish Rajappan (MSC CREWING SERVICES MUMBAI)
Sent: 18 May 2026 10:01
To: MSC INSA <msc.insa@mscfleet.com>; 'Sultrade - Operations Dept' <tiago.correa@sultradeagency.com>; William Silva (MSC Brasil Ltda) <w.silva@msc.com>; operacional14@grupogaspar.com.br; Marcelo Maio (MSC Brasil Ltda) <m.maio@msc.com>; operacional07@grupogaspar.com.br; 'Sultrade - Operations Dept' <duarte.pedro@sultradeagency.com>; Joao Brum (MSC Brasil Ltda) <joao.brum@msc.com>; BR241-MSC Rio Grande Operation Group (IG) <BR241-optrig@msc.com>; operacional15@grupogaspar.com.br; operacional02@grupogaspar.com.br; BR241-Transportadora Gaspar Ltda <ops@grupogaspar.com.br>
Cc: CY974-Insa Personnel <cy974-personnel.insa@msc.com>; IN001-GROUPB <IN001-GROUPB@msc.com>; operations@sultradeagency.com
Subject: RE: MSC Insa - Crew change at Rio Grande on 17th May 2026 [CC#4GXI]

Good Morning

Please advise vessel ETA /ETB/ ETS in order to book off Signer flights.

RIC : Dear Capt. Manzar Abbas
Good Day Sir

Please share off signer whatsapp contact details to agents.

My new email address girish.rajappan@msc.com / mark all email to in001-groupb@msc.com

Best Regards
Girish Rajappan
Manager

MSC CREWING SERVICES PRIVATE LIMITED
2nd-3rd Floor, MSC House, Andheri Kurla Road, Andheri (E), Mumbai - 400059, India
T: +91-22-6752 2536 **B:** +91-22-6752 2555 **M:** +91-7738090539 **W:** **www.msccs.com**



From: MSC INSA <msc.insa@mscfleet.com>
Sent: 16 May 2026 18:43
To: Girish Rajappan (MSC CREWING SERVICES MUMBAI) <girish.rajappan@msc.com>; 'Sultrade - Operations Dept' <tiago.correa@sultradeagency.com>; William Silva (MSC Brasil Ltda) <w.silva@msc.com>; operacional14@grupogaspar.com.br; Marcelo Maio (MSC Brasil Ltda) <m.maio@msc.com>; operacional07@grupogaspar.com.br; 'Sultrade - Operations Dept' <duarte.pedro@sultradeagency.com>; Joao Brum (MSC Brasil Ltda) <joao.brum@msc.com>; BR241-MSC Rio Grande Operation Group (IG) <BR241-optrig@msc.com>; operacional15@grupogaspar.com.br; operacional02@grupogaspar.com.br; BR241-Transportadora Gaspar Ltda <ops@grupogaspar.com.br>
Cc: CY974-Insa Personnel <cy974-personnel.insa@msc.com>; IN001-GROUPB <IN001-GROUPB@msc.com>; operations@sultradeagency.com
Subject: RE: MSC Insa - Crew change at Rio Grande on 17th May 2026 [CC#4GXI]

CAUTION: External email. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Girish,

Good day!

Noted below msg, we'll do as advised.

Thanks and Best Regards

Capt. Manzar Abbas / Master
Mr. Rohan Bagi / Chief Engineer
MSC Insa , IMO no: 1016666
INMARSAT FBB Phone: : +870 773 060 035 (Bridge, ECR & Master Office)
VSAT Phone 1(Cyprus) : +357 250 548 58 (Bridge, ECR & Master Office)
VSAT Phone 2(Geneva) +41 225 681 109 (Bridge)
VSAT Phone 3(US) : +1 346 471 2144 (Bridge)
Geneva Mobile : +41 794 367 449 (At port only)
SAT C1: 463746320@c12.stratosmobile.net (LRIT)
SAT C2: 463746321@c12.stratosmobile.net (SSAS)
E-mail : msc.insa@mscfleet.com

From: Girish Rajappan (MSC CREWING SERVICES MUMBAI) <girish.rajappan@msc.com>
Sent: 16 May 2026 11:25
To: CH001-msc insa mscfleet file transfer <msc.insa@mscfleet.com>; 'Sultrade - Operations Dept' <tiago.correa@sultradeagency.com>; William Silva (MSC Brasil Ltda) <w.silva@msc.com>; operacional14@grupogaspar.com.br; Marcelo Maio (MSC Brasil Ltda) <m.maio@msc.com>; operacional07@grupogaspar.com.br; 'Sultrade - Operations Dept' <duarte.pedro@sultradeagency.com>; Joao Brum (MSC Brasil Ltda) <joao.brum@msc.com>; BR241-MSC Rio Grande Operation Group (IG) <BR241-optrig@msc.com>; operacional15@grupogaspar.com.br; operacional02@grupogaspar.com.br; BR241-Transportadora Gaspar Ltda <ops@grupogaspar.com.br>
Cc: CY974-Insa Personnel <cy974-personnel.insa@msc.com>; IN001-GROUPB <IN001-GROUPB@msc.com>; operations@sultradeagency.com
Subject: RE: MSC Insa - Crew change at Rio Grande on 17th May 2026 [CC#4GXI]

Good Day

Noted we will cancel and we will not book flight till we have ETB /ETD.

Also request you to please keep us updates on vessel ETA as per agent we made on signer arrival well before vessel ETA.

My new email address girish.rajappan@msc.com / mark all email to in001-groupb@msc.com

Best Regards
Girish Rajappan
Manager

MSC CREWING SERVICES PRIVATE LIMITED
2nd-3rd Floor, MSC House, Andheri Kurla Road, Andheri (E), Mumbai - 400059, India
T: +91-22-6752 2536 **B:** +91-22-6752 2555 **M:** +91-7738090539 **W:** **www.msccs.com**



Sensitivity: Internal

From: MSC INSA <msc.insa@mscfleet.com>
Sent: 16 May 2026 15:40
To: Girish Rajappan (MSC CREWING SERVICES MUMBAI) <girish.rajappan@msc.com>; 'Sultrade - Operations Dept' <tiago.correa@sultradeagency..com>; William Silva (MSC Brasil Ltda) <w.silva@msc.com>; operacional14@grupogaspar.com.br; Marcelo Maio (MSC Brasil Ltda) <m.maio@msc.com>; operacional07@grupogaspar.com.br; 'Sultrade - Operations Dept' <duarte.pedro@sultradeagency.com>; Joao Brum (MSC Brasil Ltda) <joao.brum@msc.com>; BR241-MSC Rio Grande Operation Group (IG) <BR241-optrig@msc.com>; operacional15@grupogaspar.com.br; operacional02@grupogaspar.com.br; BR241-Transportadora Gaspar Ltda <ops@grupogaspar.com.br>
Cc: CY974-Insa Personnel <cy974-personnel.insa@msc.com>; IN001-GROUPB <IN001-GROUPB@msc.com>; operations@sultradeagency.com
Subject: RE: MSC Insa - Crew change at Rio Grande on 17th May 2026 [CC#4GXI]
Importance: High

CAUTION: External email. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Girish,
Good day!

Please note basis on dep Montevedio – 17/0200 lt, best eta to Rio Grande pilot station- 17/2200 lt.
Pls arrange off signers flight on 18th May...

RIC: RIG agent pls confirm berthing arrangments.

Thanks and Best Regards

Capt. Manzar Abbas / Master
Mr. Rohan Bagi / Chief Engineer
MSC Insa , IMO no: 1016666
INMARSAT FBB Phone: : +870 773 060 035 (Bridge, ECR & Master Office)
VSAT Phone 1(Cyprus) : +357 250 548 58 (Bridge, ECR & Master Office)
VSAT Phone 2(Geneva) +41 225 681 109 (Bridge)
VSAT Phone 3(US) : +1 346 471 2144 (Bridge)
Geneva Mobile : +41 794 367 449 (At port only)
SAT C1: 463746320@c12.stratosmobile.net (LRIT)
SAT C2: 463746321@c12.stratosmobile.net (SSAS)
E-mail : msc.insa@mscfleet.com

From: Girish Rajappan (MSC CREWING SERVICES MUMBAI) <girish.rajappan@msc.com>
Sent: 16 May 2026 06:47
To: CH001-msc insa mscfleet file transfer <msc.insa@mscfleet.com>; 'Sultrade - Operations Dept' <tiago.correa@sultradeagency.com>; William Silva (MSC Brasil Ltda) <w.silva@msc.com>; operacional14@grupogaspar.com.br; Marcelo Maio (MSC Brasil Ltda) <m.maio@msc.com>; operacional07@grupogaspar.com.br; 'Sultrade - Operations Dept' <duarte.pedro@sultradeagency.com>; Joao Brum (MSC Brasil Ltda) <joao.brum@msc.com>; BR241-MSC Rio Grande Operation Group (IG) <BR241-optrig@msc.com>; operacional15@grupogaspar.com.br; operacional02@grupogaspar.com.br; BR241-Transportadora Gaspar Ltda <ops@grupogaspar.com.br>
Cc: CY974-Insa Personnel <cy974-personnel.insa@msc.com>; IN001-GROUPB <IN001-GROUPB@msc.com>; operations@sultradeagency.com
Subject: RE: MSC Insa - Crew change at Rio Grande on 17th May 2026 [CC#4GXI]

Good Day

Please note as requested change in flight schedule with 4hrs Gap at GRU for all Off Signers.

1.FERNANDES/FRANCIS DOMNIC MR
2.YADAV RAMHANS/RAMKUNVAR MR
QR5216 17MAY POA GRU 1210 1355 17MAY

```
QR 780 17MAY GRU DOH  2015 1610  18MAY
QR4770 18MAY DOH BOM  2040 0235  19MAY

3.MANJEET/SINGH MR
QR5216 17MAY POA GRU  1210 1355  17MAY
QR 780 17MAY GRU DOH  2015 1610  18MAY
QR 578 18MAY DOH DEL  1915 0155  19MAY
```

Dear Master RIC :

My new email address girish.rajappan@msc.com / mark all email to in001-groupb@msc.com

Best Regards
Girish Rajappan
Manager

MSC CREWING SERVICES PRIVATE LIMITED
2nd-3rd Floor, MSC House, Andheri Kurla Road, Andheri (E), Mumbai - 400059, India
T: +91-22-6752 2536 **B:** +91-22-6752 2555 **M:** +91-7738090539 **W:** **www.msccs.com**



Sensitivity: Internal

From: MSC INSA <msc.insa@mscfleet.com>
Sent: 16 May 2026 01:57
To: 'Sultrade - Operations Dept' <tiago.correa@sultradeagency.com>; Girish Rajappan (MSC CREWING SERVICES MUMBAI) <girish.rajappan@msc..com>; William Silva (MSC Brasil Ltda) <w.silva@msc.com>; operacional14@grupogaspar.com.br; Marcelo Maio (MSC Brasil Ltda) <m.maio@msc.com>; operacional07@grupogaspar.com.br; 'Sultrade - Operations Dept' <duarte.pedro@sultradeagency.com>; Joao Brum (MSC Brasil Ltda) <joao.brum@msc.com>; BR241-MSC Rio Grande Operation Group (IG) <BR241-optrig@msc.com>; operacional15@grupogaspar.com.br; operacional02@grupogaspar.com.br; BR241-Transportadora Gaspar Ltda <ops@grupogaspar.com.br>
Cc: CY974-Insa Personnel <cy974-personnel.insa@msc.com>; IN001-GROUPB <IN001-GROUPB@msc.com>; IN001-GROUPD <IN001-GROUPD@msc.com>;

operations@sultradeagency.com
Subject: RE: MSC Insa - Crew change at Rio Grande on 17th May 2026 [CC#4GXI]

CAUTION: External email. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir,
Good day!

Ref to telecon, Resending..

Thanks and Best Regards

Capt. Manzar Abbas / Master
Mr. Rohan Bagi / Chief Engineer
MSC Insa , IMO no: 1016666
INMARSAT FBB Phone: : +870 773 060 035 (Bridge, ECR & Master Office)
VSAT Phone 1(Cyprus) : +357 250 548 58 (Bridge, ECR & Master Office)
VSAT Phone 2(Geneva) +41 225 681 109 (Bridge)
VSAT Phone 3(US) : +1 346 471 2144 (Bridge)
Geneva Mobile : +41 794 367 449 (At port only)
SAT C1: 463746320@c12.stratosmobile.net (LRIT)
SAT C2: 463746321@c12.stratosmobile.net (SSAS)
E-mail : msc.insa@mscfleet.com

From: MSC INSA <msc.insa@mscfleet.com>
Sent: 15 May 2026 20:19
To: 'Sultrade - Operations Dept' <tiago.correa@sultradeagency.com>; 'girish.rajappan@msc.com' <girish.rajappan@msc.com>; 'w.silva@msc.com' <w.....silva@msc.com>; 'operacional14@grupogaspar.com.br' <operacional14@grupogaspar.com.br>; 'm.maio@msc.com' <m.maio@msc.com>; 'operacional07@grupogaspar.com.br' <operacional07@grupogaspar.com.br>; 'Sultrade - Operations Dept' <duarte.pedro@sultradeagency.com>; 'joao.brum@msc.com' <joao.brum@msc.com>; 'BR241-optrig@msc.com' <BR241-optrig@msc.com>; 'operacional15@grupogaspar.com.br' <operacional15@grupogaspar.com.br>; 'operacional02@grupogaspar.com.br' <operacional02@grupogaspar.com.br>; 'ops@grupogaspar.com.br' <ops@grupogaspar.com.br>
Cc: 'cy974-personnel.insa@msc.com' <cy974-personnel.insa@msc.com>; 'IN001-GROUPB@msc.com' <IN001-GROUPB@msc.com>; 'IN001-GROUPD@msc.com'

<IN001-GROUPD@msc.com>; 'operations@sultradeagency.com' <operations@sultradeagency.com>
Subject: RE: MSC Insa - Crew change at Rio Grande on 17th May 2026 [CC#4GXI]

Dear Sir,
Good day!

Please find attached PP, SB and SID for the off signers.

Thanks and Best Regards

Capt. Manzar Abbas / Master
Mr. Rohan Bagi / Chief Engineer
MSC Insa , IMO no: 1016666
INMARSAT FBB Phone: : +870 773 060 035 (Bridge, ECR & Master Office)
VSAT Phone 1(Cyprus) : +357 250 548 58 (Bridge, ECR & Master Office)
VSAT Phone 2(Geneva) +41 225 681 109 (Bridge)
VSAT Phone 3(US) : +1 346 471 2144 (Bridge)
Geneva Mobile : +41 794 367 449 (At port only)
SAT C1: 463746320@c12.stratosmobile.net (LRIT)
SAT C2: 463746321@c12.stratosmobile.net (SSAS)
E-mail : msc.insa@mscfleet.com

From: Sultrade - Operations Dept <tiago.correa@sultradeagency.com>
Sent: 15 May 2026 20:06
To: girish.rajappan@msc.com; w.silva@msc.com; operacional14@grupogaspar.com.br; m.maio@msc.com; operacional07@grupogaspar.com.br; Sultrade - Operations Dept <duarte.pedro@sultradeagency.com>; joao.brum@msc.com; BR241-optrig@msc.com; operacional15@grupogaspar.com.br; operacional02@grupogaspar.com.br; ops@grupogaspar.com.br
Cc: msc.insa@mscfleet.com; cy974-personnel.insa@msc.com; IN001-GROUPB@msc.com; IN001-GROUPD@msc.com; operations@sultradeagency.com
Subject: MSC Insa - Crew change at Rio Grande on 17th May 2026 [CC#4GXI]

TO: MSC CREWING SERVICES
CC: MSC MEDITERRANEAN SHIPPING DO BRASIL LTDA.
FM: SULTRADE SHIPPING AGENCY

Dear Mr Girish,
Good day!

Please note that we have not received the documents related to the OFF/S. In this case, we will only be able to proceed with the authorities clearances for the OFF/S next Monday 0800.

Remain at your disposal.

Best regards,

Tiago Corrêa
Operations Department
Sultrade Shipping Agency
Phone: +55 53 3235 3500
Mobile: +55 53 99232089
accounts@sultradeagency.com
www.sultradeagency.com

De: girish.rajappan@msc.com <girish.rajappan@msc.com>
Enviada em: quinta-feira, 14 de maio de 2026 00:55
Para: Sultrade - Operations Dept <tiago.correa@sultradeagency.com>; w.silva@msc.com; operacional14@grupogaspar.com.br; m.maio@msc.com; operacional07@grupogaspar.com.br; Sultrade - Operations Dept <duarte.pedro@sultradeagency.com>; joao.brum@msc.com; BR241-optrig@msc.com; operacional15@grupogaspar.com.br; operacional02@grupogaspar.com.br; ops@grupogaspar.com.br
Cc: msc.insa@mscfleet.com; cy974-personnel.insa@msc.com; IN001-GROUPB@msc.com; IN001-GROUPD@msc.com; operations@sultradeagency.com
Assunto: RE: MSC Insa - Crew change at Rio Grande on 17th May 2026 [CC#4GXI]

Good Morning

Attached documents

URGENTLY revert us with the LOG/OTB copy.

My new email address girish.rajappan@msc.com / mark all email to in001-groupb@msc.com

Best Regards
Girish Rajappan
Manager

MSC CREWING SERVICES PRIVATE LIMITED
2nd-3rd Floor, MSC House, Andheri Kurla Road, Andheri (E), Mumbai - 400059, India
T: +91-22-6752 2536 **B:** +91-22-6752 2555 **M:** +91-7738090539 **W:** **www.msccs.com**



Sensitivity: Internal

From: Sultrade - Operations Dept <tiago.correa@sultradeagency.com>
Sent: 13 May 2026 23:19
To: Girish Rajappan (MSC CREWING SERVICES MUMBAI) <girish.rajappan@msc.com>; William Silva (MSC Brasil Ltda) <w.silva@msc.com>; operacional14@grupogaspar.com.br; Marcelo Maio (MSC Brasil Ltda) <m.maio@msc.com>; operacional07@grupogaspar.com.br; Sultrade - Operations Dept <duarte.pedro@sultradeagency.com>; Joao Brum (MSC Brasil Ltda) <joao.brum@msc.com>; BR241-MSC Rio Grande Operation Group (IG) <BR241-optrig@msc.com>; operacional15@grupogaspar.com.br; operacional02@grupogaspar.com.br; BR241-Transportadora Gaspar Ltda <ops@grupogaspar.com.br>
Cc: CH001-msc insa mscfleet file transfer <msc.insa@mscfleet.com>; CY974-Insa Personnel <cy974-personnel.insa@msc.com>; IN001-GROUPB <IN001-GROUPB@msc.com>; IN001-GROUPD <IN001-GROUPD@msc.com>; operations@sultradeagency.com
Subject: MSC Insa - Crew change at Rio Grande on 17th May 2026 [CC#4GXI]

CAUTION: External email. Do not click links or open attachments unless you recognize the sender and know the content is safe.

TO: MSC CREWING SERVICES
CC: MSC MEDITERRANEAN SHIPPING DO BRASIL LTDA.
FM: SULTRADE SHIPPING AGENCY

Dear Mr Girish,
Good day!

Message and attachments well received, but we still have not received the crew members' documents.

Just to remember that we need the documents to complete the OKTB/LOG and obtain the necessary clearances from the authorities.

Best regards,

Tiago Corrêa
Operations Department
Sultrade Shipping Agency
Phone: +55 53 3235 3500
Mobile: +55 53 99232089
accounts@sultradeagency.com
www.sultradeagency.com

Sensitivity: Internal

De: girish.rajappan@msc.com <girish.rajappan@msc.com>
Enviada em: quarta-feira, 13 de maio de 2026 05:37
Para: w.silva@msc.com; operacional14@grupogaspar.com.br; m.maio@msc.com; operacional07@grupogaspar.com.br; Sultrade - Operations Dept <duarte.pedro@sultradeagency.com>; operations@sultradeagency.com; joao.brum@msc.com; BR241-optrig@msc.com; operacional15@grupogaspar.com.br; operacional02@grupogaspar.com.br; ops@grupogaspar.com.br
Cc: msc.insa@mscfleet.com; cy974-personnel.insa@msc.com; IN001-GROUPB@msc.com; IN001-GROUPD@msc.com
Assunto: RE: MSC Insa - Crew change at Rio Grande on 17th May 2026 [CC#4GXI]

Good Day

Please note below On Signer Flight schedule and revert us with the OTB and LOG copy

```
1.KASHTANOV/IGOR MR
QR 947 15MAY SIN DOH 0130 0435  15MAY
QR 773 15MAY DOH GRU 0905 1845  15MAY
QR7269 15MAY GRU GIG 2045 2145  15MAY

2.CHAUHAN/RAM NAGINA MR
3.UMESH/KUMAR MR
QR 579 15MAY DEL DOH  0325 0550  15MAY
QR 773 15MAY DOH GRU  0950 1845  15MAY

4.KUNHIRAMAN/KUNDADUKKAM PRAJITH MR
QR 517 15MAY COK DOH 0415 0605  15MAY
QR 773 15MAY DOH GRU 0950 1845  15MAY
```

Dear Master RIC : Kindly ack and liaise up with the agent for smooth crew change.

My new email address girish.rajappan@msc.com / mark all email to in001-groupb@msc.....com

Best Regards
Girish Rajappan
Manager

MSC CREWING SERVICES PRIVATE LIMITED
2nd-3rd Floor, MSC House, Andheri Kurla Road, Andheri (E), Mumbai - 400059, India
T: +91-22-6752 2536 **B:** +91-22-6752 2555 **M:** +91-7738090539 **W:** **www.msccs.com**

Sensitivity: Internal

From: William Silva (MSC Brasil Ltda) <w.silva@msc.com>
Sent: 12 May 2026 18:05
To: Girish Rajappan (MSC CREWING SERVICES MUMBAI) <girish.rajappan@msc.com>; Viviane Teixeira - Grupo Gaspar <operacional14@grupogaspar.com.br>; Marcelo Maio (MSC Brasil Ltda) <m.maio@msc.com>; Salomão Lima - Grupo Gaspar <operacional07@grupogaspar.com.br>; duarte.pedro@sultradeagency.com; operations@sultradeagency.com; Joao Brum (MSC Brasil Ltda) <joao.brum@msc.com>; BR241-MSC Rio Grande Operation Group (IG) <BR241-optrig@msc.com>; Rafael Correa - Grupo Gaspar <operacional15@grupogaspar.com.br>; Giovanna - Grupo Gaspar <operacional02@grupogaspar.com.br>; BR241-Transportadora Gaspar Ltda <ops@grupogaspar.com.br>
Cc: CH001-msc insa mscfleet file transfer <msc.insa@mscfleet.com>; CY974-Insa Personnel <cy974-personnel.insa@msc.com>; IN001-GROUPB <IN001-GROUPB@msc.com>; IN001-GROUPD <IN001-GROUPD@msc.com>
Subject: MSC Insa - Crew change at Rio Grande on 17th May 2026 [CC#4GXI]

Dear Girish,

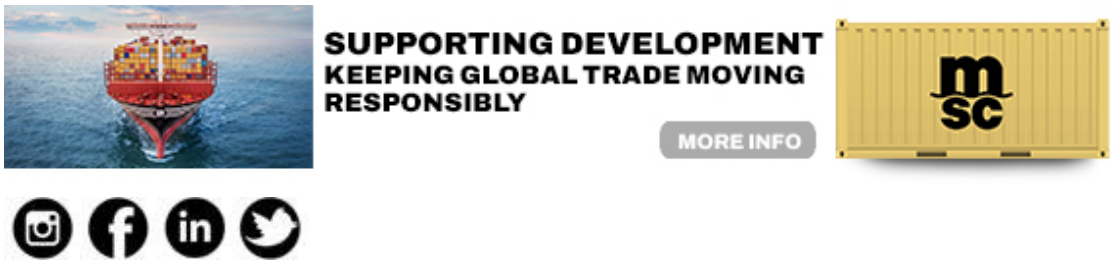
Please note that if the vessel misses the berth window, berthing will be subject to berth availability.

Please also note that crew changes are not permitted outside the bar in Rio Grande.

For your information only, should the vessel miss the berth window, there is a possibility that the port of Rio Grande may be omitted from the vessel's itinerary.

Atenciosamente,
William Silva
Operations Dept. and Boarding Agent
MSC MEDITERRANEAN SHIPPING DO BRASIL LTDA.

Rua Prof. Guillermo Enrique Dawson, 550A, 96204-060, Rio Grande, Brasil
T: +55 53 9 9100 0978 **W**: **www.msc.com**
As agent for MSC Mediterranean Shipping Company S.A., Geneva

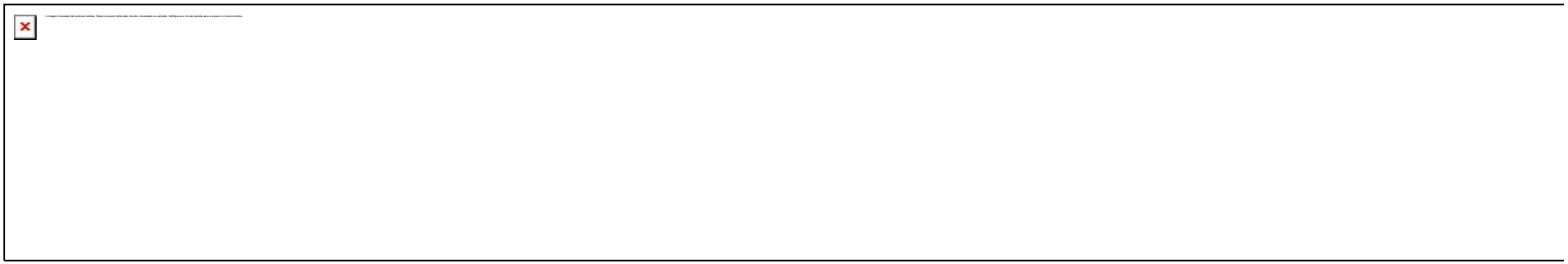


Sensitivity: Internal

From: Girish Rajappan (MSC CREWING SERVICES MUMBAI) <girish.rajappan@msc.com>
Sent: Tuesday, May 12, 2026 9:19 AM
To: William Silva (MSC Brasil Ltda) <w.silva@msc.com>; Viviane Teixeira - Grupo Gaspar <operacional14@grupogaspar.com.br>; Marcelo Maio (MSC Brasil Ltda) <m.maio@msc.com>; Salomão Lima - Grupo Gaspar <operacional07@grupogaspar.com.br>; duarte.pedro@sultradeagency.com; operations@sultradeagency.com; Joao Brum (MSC Brasil Ltda) <joao.brum@msc.com>; BR241-MSC Rio Grande Operation Group (IG) <BR241-optrig@msc.com>; Rafael Correa - Grupo Gaspar <operacional15@grupogaspar.com.br>; Giovanna - Grupo Gaspar <operacional02@grupogaspar.com.br>; BR241-Transportadora Gaspar Ltda <ops@grupogaspar.com.br>
Cc: CH001-msc insa mscfleet file transfer <msc.insa@mscfleet.com>; CY974-Insa Personnel <cy974-personnel.insa@msc.com>; IN001-GROUPB <IN001-GROUPB@msc.com>; IN001-GROUPD <IN001-GROUPD@msc.com>
Subject: RE: MSC Insa - Crew change at Rio Grande on 17th May 2026 [CC#4GXI]

Good Day

Please reconfirm as per live schedule ETA 17/05



My new email address girish.rajappan@msc.com / mark all email to in001-groupb@msc.....com

Best Regards
Girish Rajappan
Manager

MSC CREWING SERVICES PRIVATE LIMITED
2nd-3rd Floor, MSC House, Andheri Kurla Road, Andheri (E), Mumbai - 400059, India

T: +91-22-6752 2536 **B:** +91-22-6752 2555 **M:** +91-7738090539 **W:** **www.msccs.com**



Sensitivity: Internal

From: William Silva (MSC Brasil Ltda) <w.silva@msc.com>
Sent: 12 May 2026 17:41
To: Girish Rajappan (MSC CREWING SERVICES MUMBAI) <girish.rajappan@msc.com>; Viviane Teixeira - Grupo Gaspar <operacional14@grupogaspar.com.br>; Marcelo Maio (MSC Brasil Ltda) <m.maio@msc.com>; Salomão Lima - Grupo Gaspar <operacional07@grupogaspar.com.br>; duarte.pedro@sultradeagency.com; operations@sultradeagency.com; Joao Brum (MSC Brasil Ltda) <joao.brum@msc.com>; BR241-MSC Rio Grande Operation Group (IG) <BR241-optrig@msc.com>; Rafael Correa - Grupo Gaspar <operacional15@grupogaspar.com.br>; Giovanna - Grupo Gaspar <operacional02@grupogaspar.com.br>; BR241-Transportadora Gaspar Ltda <ops@grupogaspar.com.br>
Cc: CH001-msc insa mscfleet file transfer <msc.insa@mscfleet.com>; CY974-Insa Personnel <cy974-personnel.insa@msc.com>; IN001-GROUPB <IN001-GROUPB@msc.com>; IN001-GROUPD <IN001-GROUPD@msc.com>
Subject: MSC Insa - Crew change at Rio Grande on 17th May 2026 [CC#4GXI]

Dear Girish, Good day!

Message duly noted.

The berth schedule for this service at Rig is from16/0200 to 16/0800.

Kindly proceed with flights for arrival at POA or PET for May15th.

Atenciosamente,
William Silva
Operations Dept. and Boarding Agent
MSC MEDITERRANEAN SHIPPING DO BRASIL LTDA.

Rua Prof. Guillermo Enrique Dawson, 550A, 96204-060, Rio Grande, Brasil
T: +55 53 9 9100 0978 **W**: **www.msc.com**
As agent for MSC Mediterranean Shipping Company S.A., Geneva



SUPPORTING DEVELOPMENT
KEEPING GLOBAL TRADE MOVING RESPONSIBLY

MORE INFO

Sensitivity: Internal

From: Girish Rajappan (MSC CREWING SERVICES MUMBAI) <girish.rajappan@msc.com>
Sent: Tuesday, May 12, 2026 2:29 AM
To: Viviane Teixeira - Grupo Gaspar <operacional14@grupogaspar.com.br>; Marcelo Maio (MSC Brasil Ltda) <m.maio@msc.com>; Salomão Lima - Grupo Gaspar <operacional07@grupogaspar.com.br>; duarte.pedro@sultradeagency.com; operations@sultradeagency.com; Joao Brum (MSC Brasil Ltda) <joao.brum@msc.com>; BR241-MSC Rio Grande Operation Group (IG) <BR241-optrig@msc.com>; Rafael Correa - Grupo Gaspar <operacional15@grupogaspar.com.br>; Giovanna - Grupo Gaspar <operacional02@grupogaspar.com.br>; BR241-Transportadora Gaspar Ltda <ops@grupogaspar.com.br>
Cc: CH001-msc insa mscfleet file transfer <msc.insa@mscfleet.com>; CY974-Insa Personnel <cy974-personnel.insa@msc.com>; IN001-GROUPB <IN001-GROUPB@msc.com>; IN001-GROUPD <IN001-GROUPD@msc.com>
Subject: MSC Insa - Crew change at Rio Grande on 17th May 2026 [CC#4GXI]

Good Day

On behalf of the owners of MSC Insa we plan to carry out the following crew change during her call Rio Grande on 17th May 2026.
Please make all necessary arrangements for the safe embarkation / disembarkation of our crew and revert with OK TO BOARD and Letter of Guarantee in due course. In case necessary, and depending on your region's local regulations, please ensure that a letter of guarantee if also issued / endorsed by the immigration police officer in order to avoid potential problems with our joining crewmembers when travelling.

This e-mail contains personal data of crewmembers employed by MSC Shipmanagement Cyprus and all personnel dealing with this information are gently reminded of MSC Group Data Protection Policy.

Please do not use any personal data or information given in this e-mail, other than for the purpose described in this e-mail. For this reason, please ensure that any personal information / data will be kept confidential.

Please keep us closely updated with vessel's ETA/ETB/ETD

Below please find personal & flight details for on/off signers.

*****Important note for agents:**

Please enter the crew change ID 4GXI in SAP under Purch. Order No.

Please use Material codes as follows:
- All Crew Accommodation to Material Code - 1002432
- All Crew Transportation to Material Code - 1000010
- All Consular Fees/Immigration Formalities/Port Agency/Shore Passes to Material Code - 1000011
- All amounts related to Trainee Crew (DCDT, ECDT, JO, JE, JETO, TEO, ELTR, TWLD, TWPR, TFTR, TCK, TGS, TOS, etc.) including Accommodation, Transportation, Consular fees, etc to Material Code - 1002433
- All amounts related to Technical Crew (Riding Squads, Superintendents, Technicians, Reefer Technicians, etc.) including Accommodation, Transportation, Consular fees, etc to Material Code - 1002302

*****Important note regarding hotel accommodation:**

In order to have uniform standards of accommodation during crew change, please arrange sharing accommodation rooms for Operational Officers (2O, 3E, 3O, 4E), Ratings, Trainee Officers including 4O & 5E.
Only Top 5 Officers (Master, CO, CE, 2E and EO) to be accommodated in single rooms. At the same time, the accommodation provided should be of decent standard which is consistent with MSC's image.

Further to the above, please advise if any special rates are given to you by the hotel and confirm:
- Name and category of the hotel
- Rates for accommodation per day, per person (please advise if breakfast is included in the price) per single room.
- Rates for standard economic meals per day, per person (price for each meal: breakfast, lunch, dinner)
- Rates for 2 liters of water per day, per person.

In liaison with hotel's Management, please provide standard economic meals for each crew. Meals should include breakfast, lunch and dinner (depending on the duration of stay) with two liters of water per day, per crew. Should the crew require any additional meal or (non-alcoholic) beverages, this shall be settled directly by the crew upon checking out. The Company will NOT pay anything in addition to the above stated. Please provide the crew well in advance and prior their check-in, as well as hotel's Management, with Company's instructions.

Please provide amounts in USD currency.

Kindly confirm safe receipt and your compliance to the above.

Details of signing on crew are as follows:

ID	Rank	Name	Nationality	D.O.B.	Place Of Birth	Passport No.	Issue Date	Expiry Date	Seaman Book No.	Issue Date	Exp Da
33943	FTR	Chauhan Ram Nagina	Indian	03/07/1984	Deoria, Uttar Pradesh	C6990961	06/02/2025	05/02/2035	MUM289827	04/04/2018	03/04/
24659	MTM	Umesh Kumar	Indian	06/08/1996	Sultanpur, Uttar Pradesh	AM037329	26/02/2026	25/02/2036	MUM293292	12/01/2018	11/01/
9003	MTM	Kunhiraman Kundadukkam Prajith	Indian	02/02/1984	Udma, Kerala	V3342455	11/10/2021	10/10/2031	MUM154227	04/01/2018	03/01/
UKR-29164	ADD2E	Kashtanov Igor	Russian	10/04/1991	Ussr	77 6446076	09/06/2025	09/06/2035	RUS 0655734	29/06/2023	28/06/

Flight Details: We will revert once ETB / ETD is confirmed

Details of signing off crew are as follows:

ID	Rank	Name	Nationality	D.O.B.	Place Of Birth	Passport No.	Issue Date	Expiry Date	Seaman Book No.	Issue Date	Expi Dat
24754	FTR	Yadav Ramhans Ramkunvar	Indian	10/01/1987	Nanihal, Uttar Pradesh	P7400224	25/01/2017	24/01/2027	MUM216570	01/06/2013	17/08/2
2105	MTM	Fernandes Francis Domnic	Indian	17/05/1965	Mumbai Ms	X5170750	17/01/2023	16/01/2033	MUM99312	03/01/2018	02/01/2
25768	MTM	Manjeet Singh	Indian	04/05/1985	Mutton, Punjab	V4695089	24/11/2021	23/11/2031	CL53819	10/06/2024	09/06/2

Flight Details: We will revert once ETB / ETD is confirmed

Thank you.

My new email address girish.rajappan@msc.com / mark all email to in001-groupb@msc.....com

Best Regards
Girish Rajappan
Manager

MSC CREWING SERVICES PRIVATE LIMITED
2nd-3rd Floor, MSC House, Andheri Kurla Road, Andheri (E), Mumbai - 400059, India
T: +91-22-6752 2536 **B:** +91-22-6752 2555 **M:** +91-7738090539 **W:** **www.msccs.com**

Sensitivity: Internal

From: Girish Rajappan (MSC CREWING SERVICES MUMBAI)
Sent: 12 May 2026 10:07
To: Viviane Teixeira - Grupo Gaspar <operacional14@grupogaspar.com.br>; Marcelo Maio (MSC Brasil Ltda) <m.maio@msc.com>; Salomão Lima - Grupo Gaspar <operacional07@grupogaspar.com.br>; duarte.pedro@sultradeagency.com; operations@sultradeagency.com; Joao Brum (MSC Brasil Ltda) <joao.brum@msc.com>; BR241-MSC Rio Grande Operation Group (IG) <BR241-optrig@msc.com>; Rafael Correa - Grupo Gaspar <operacional15@grupogaspar.com.br>; Giovanna - Grupo Gaspar <operacional02@grupogaspar.com.br>; 'BR241-Transportadora Gaspar Ltda' <ops@grupogaspar.com.br>
Cc: CH001-msc insa mscfleet file transfer <msc.insa@mscfleet.com>; CY974-Insa Personnel <cy974-personnel.insa@msc.com>; IN001-GROUPB <IN001-GROUPB@msc.com>; IN001-GROUPD <IN001-GROUPD@msc.com>
Subject: RE: MSC Insa - Crew change at Rio Grande

Dear All
Good Day

Please advise vessel schedule as we need to book flights.

My new email address girish.rajappan@msc.com / mark all email to in001-groupb@msc.....com

Best Regards
Girish Rajappan
Manager

MSC CREWING SERVICES PRIVATE LIMITED
2nd-3rd Floor, MSC House, Andheri Kurla Road, Andheri (E), Mumbai - 400059, India
T: +91-22-6752 2536 **B:** +91-22-6752 2555 **M:** +91-7738090539 **W:** **www.msccs.com**

From: Girish Rajappan (MSC CREWING SERVICES MUMBAI)
Sent: 11 May 2026 16:04
To: Viviane Teixeira - Grupo Gaspar <operacional14@grupogaspar.com.br>; Marcelo Maio (MSC Brasil Ltda) <m.maio@msc.com>; Salomão Lima - Grupo Gaspar <operacional07@grupogaspar.com.br>; duarte.pedro@sultradeagency.com; operations@sultradeagency.com; Joao Brum (MSC Brasil Ltda) <joao.brum@msc.com>; BR241-MSC Rio Grande Operation Group (IG) <BR241-optrig@msc.com>; Rafael Correa - Grupo Gaspar <operacional15@grupogaspar.com.br>; Giovanna - Grupo Gaspar <operacional02@grupogaspar.com.br>; BR241-Transportadora Gaspar Ltda <ops@grupogaspar.com.br>
Cc: CH001-msc insa mscfleet file transfer <msc.insa@mscfleet.com>; CY974-Insa Personnel <cy974-personnel.insa@msc.com>; IN001-GROUPB <IN001-GROUPB@msc.com>
Subject: MSC Insa - Crew change at Rio Grande

Good Day

Please note we intend to do crew change on above said vessel at Rio Grande.
Hence please advise us vessel ETA / ETB / ETD in order to book flights.

My new email address girish.rajappan@msc.com / mark all email to in001-groupb@msc.....com

Best Regards
Girish Rajappan
Manager

MSC CREWING SERVICES PRIVATE LIMITED
2nd-3rd Floor, MSC House, Andheri Kurla Road, Andheri (E), Mumbai - 400059, India
T: +91-22-6752 2536 **B:** +91-22-6752 2555 **M:** +91-7738090539 **W:** **www.msccs.com**

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