

Sultrade - Operations Dept

De: Vinicius Victoria <vinicius.victoria@alphamarship.com.br>
Enviado em: segunda-feira, 2 de março de 2026 21:20
Para: Arista; 'Navcom Support - Station Satcom'; 'Bobby Ryan'; 'Asokan (FM2)'
Cc: 'Asokan'; 'Thu Saw Soe'; 'Zaw Lwin Tun'; 'Hans Raj - Station Satcom';
'Operations SVS'; 'Marine SVS'; 'Yonggen Chen'; 'Capt. Colin Ambrose Selvam';
'Kyaw Kyaw Aung'; 'Kyaw Thi Ha'; operations@sultradeagency.com
Assunto: RE: SV ARISTA // URGENT ECDIS Failure

Sinalizador de acompanhamento:

Acompanhar

Status do sinalizador:

Concluída

Dear Master,
Good Day.

We are in contact with Technician that shall go onboard on 04th/March AM.
In case Paper Charts quotation approved, we'll try to connect using same boat.

Our broker is already managing all clearances and arrangements.

Best Regards

VINICIUS VICTORIA

Branch Manager | RIG

operations.rig@alphamarship.com.br

Office: +55 53 3204-5730

Mobile: +55 53 99926-6614



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From: Arista <arista@stationsatcommail.com>

Sent: Monday, March 2, 2026 8:36 PM

To: Vinicius Victoria <vinicius.victoria@alphamarship.com.br>; 'Navcom Support - Station Satcom' <navcom.support@stationsatcom.com>; 'Bobby Ryan' <te2@svshippingsg.com>; 'Giovani Mendes (WPS-BR)' <Giovani.Mendes@waypointports.com>; 'Asokan (FM2)' <fm2@svshippingsg.com>

Cc: 'Asokan' <fm2@svshippingsg.com>; 'Thu Saw Soe' <vm16@svshippingsg.com>; 'Zaw Lwin Tun' <vm9@svshippingsg.com>; 'Hans Raj - Station Satcom' <hans.raj@stationsatcom.com>; 'Operations SVS' <ops@svshippingsg.com>; 'Marine SVS' <marine@svshippingsg.com>; 'Yonggen Chen' <mm2@svshippingsg.com>; 'Capt. Colin Ambrose Selvam' <mm4@svshippingsg.com>; 'Kyaw Kyaw Aung' <cm2@prships.com>; 'Kyaw Thi Ha' <cm1@prships.com>

Subject: SV ARISTA // URGENT ECDIS Failure

Date: 02-Mar-2026

To: Mr. Vinicius / Navcom

Cc: As Per Attached

Time: GMT -3

Dear All,

Good day,

Kindly note that Vsl drop anchor at Rio Grande Outer Anchorage and awaiting Shore Technician to attend the vessel regarding ECDIS System.

Please see below for your Kind reference.

Anchor Time : 02-Mar-2026 /2000 Lt , 02-Mar-2026 / 2300 UTC

Anchor Position : Lat : 032' 10.75" S , Long : 051' 52.93 W

Thank and Best regards,

Capt. Kyaw Swar Tun
Master of MV SV Arista
Line 1: (65) 31060244 (Bridge and Master's cabin)
Line 2: (1)5053020817 (Bridge)
Fax: 870783059150
Inmarsat C no.: 456370611
Inmarsat C no.: 456370612
Email: arista@stationsatcommail.com

Note: Our emails are being opened three times daily: morning, noontime and evening. Pls. use our phone line for urgent matters or schedule/route impacting issues.

Ship's phone system is influenced by satellite coverage/weather etc., may not always online, and may not display missed calls , kindly call above numbers again if not picked up/cannot get through.

From: Vinicius Victoria <vinicius.victoria@alphamarship.com.br>
Sent: Monday, 2 March 2026 10:51 pm
To: Arista <arista@stationsatcommail.com>; 'Navcom Support - Station Satcom' <navcom.support@stationsatcom.com>; 'Bobby Ryan' <te2@svshippingsg.com>; 'Giovani Mendes (WPS-BR)' <Giovani.Mendes@waypointports.com>; 'Asokan (FM2)' <fm2@svshippingsg.com>
Cc: 'Asokan' <fm2@svshippingsg.com>; 'Thu Saw Soe' <vm16@svshippingsg.com>; 'Zaw Lwin Tun' <vm9@svshippingsg.com>; 'Hans Raj - Station Satcom' <hans.raj@stationsatcom.com>; 'Operations SVS' <ops@svshippingsg.com>; 'Marine SVS' <marine@svshippingsg.com>; 'Yonggen Chen' <mm2@svshippingsg.com>; 'Capt. Colin Ambrose Selvam' <mm4@svshippingsg.com>; 'Kyaw Kyaw Aung' <cm2@prships.com>; 'Kyaw Thi Ha' <cm1@prships.com>
Subject: RE: SV ARISTA // URGENT ECDIS Failure

Dear Sirs,

At this moment we got a quotation from a supplier in Paranaguá. Waiting other suppliers in Santos and Rio de Janeiro, but both are too far and might have no competitive delivery time.

See enclosed.

USD 114 each Paper Chart – USD 6,612 (Only Charts).

- 1- Freight by bus to RIG: **USD 100** (Delivery 5 days)
- 2- Freight by Flight + Car: **USD 640** (Delivery 02 days)
USD 150 till Porto Alegre
USD 490 by car from POA to RIG (330 km)
- 3- Freight by car till RIG: **Checking - Delivery in time to join with Technician**

Please confirm if Charts Quotation is approved.

Reverting with total costs including freight by car, in order to choose the best option and have all approved;

Best Regards

VINICIUS VICTORIA

Branch Manager | RIG

operations.rig@alphamarship.com.br

Office: +55 53 3204-5730

Mobile: +55 53 99926-6614



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From: Arista <arista@stationsatcommail.com>

Sent: Monday, March 2, 2026 9:22 AM

To: Vinicius Victoria <vinicius.victoria@alphamarship.com.br>; 'Navcom Support - Station Satcom' <navcom.support@stationsatcom.com>; 'Bobby Ryan' <te2@svshippingsg.com>; 'Giovani Mendes (WPS-BR)' <Giovani.Mendes@waypointports.com>; 'Asokan (FM2)' <fm2@svshippingsg.com>

Cc: 'Asokan' <fm2@svshippingsg.com>; 'Thu Saw Soe' <vm16@svshippingsg.com>; 'Zaw Lwin Tun' <vm9@svshippingsg.com>; 'Hans Raj - Station Satcom' <hans.raj@stationsatcom.com>; 'Operations SVS' <ops@svshippingsg.com>; 'Marine SVS' <marine@svshippingsg.com>; 'Yonggen Chen' <mm2@svshippingsg.com>; 'Capt. Colin Ambrose Selvam' <mm4@svshippingsg.com>; 'Kyaw Kyaw Aung' <cm2@prships.com>; 'Kyaw Thi Ha' <cm1@prships.com>

Subject: SV ARISTA // URGENT ECDIS Failure

Date: 02-Mar-2026
To: Mr. Vinicius
Cc: As Per Attached
Time: GMT -3

Dear Mr. vinicius,

Good day,

Well noted below and kindly arrange the Quotation and availability of Nautical charts in due course.

Thank and Best regards,

Capt. Kyaw Swar Tun
Master of MV SV Arista

Line 1: (65) 31060244 (Bridge and Master's cabin)
Line 2: (1)5053020817 (Bridge)
Fax: 870783059150
Inmarsat C no.: 456370611
Inmarsat C no.: 456370612
Email: arista@stationsatcommail.com

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From: Vinicius Victoria <vinicius.victoria@alphamarship.com.br>
Sent: Monday, 2 March 2026 6:25 pm
To: Arista <arista@stationsatcommail.com>; 'Navcom Support - Station Satcom' <navcom.support@stationsatcom.com>; 'Bobby Ryan' <te2@svshippingsg.com>; 'Giovani Mendes (WPS-BR)' <Giovani.Mendes@waypointports.com>; 'Asokan (FM2)' <fm2@svshippingsg.com>
Cc: 'Asokan' <fm2@svshippingsg.com>; 'Thu Saw Soe' <vm16@svshippingsg.com>; 'Zaw Lwin Tun' <vm9@svshippingsg.com>; 'Hans Raj - Station Satcom' <hans.raj@stationsatcom.com>; 'Operations SVS' <ops@svshippingsg.com>; 'Marine SVS' <marine@svshippingsg.com>; 'Yonggen Chen' <mm2@svshippingsg.com>; 'Capt. Colin Ambrose Selvam' <mm4@svshippingsg.com>; 'Kyaw Kyaw Aung' <cm2@prships.com>; 'Kyaw Thi Ha' <cm1@prships.com>
Subject: Re: SV ARISTA // URGENT ECDIS Failure

Hi Capt.
Good day.

Yes. Vessel might shift to outer roads.
We do confirm that we shall revert soon with quotation and availability of nautical charts, as well as schedule of technician.

Final options might be available soon for decisions.

Best Regards /Atenciosamente

<p>VINICIUS VICTORIA Branch Manager RIG operations.rig@alphamarship.com.br Office: +55 53 3204-5730 Mobile: +55 53 99926-6614</p> 	 <p>Alphamar Agência Marítima WE GIVE VALUE FIRST</p>
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De: Arista <arista@stationsatcommail.com>
Enviado: Monday, March 2, 2026 6:51:20 AM
Para: 'Navcom Support - Station Satcom' <navcom.support@stationsatcom.com>; Vinicius Victoria <vinicius.victoria@alphamarship.com.br>; 'Bobby Ryan' <te2@svshippingsg.com>; 'Giovani Mendes (WPS-BR)' <Giovani.Mendes@waypointports.com>; 'Asokan (FM2)' <fm2@svshippingsg.com>
Cc: 'Asokan' <fm2@svshippingsg.com>; 'Thu Saw Soe' <vm16@svshippingsg.com>; 'Zaw Lwin Tun' <vm9@svshippingsg.com>; 'Hans Raj - Station Satcom' <hans.raj@stationsatcom.com>; 'Operations SVS' <ops@svshippingsg.com>; 'Marine SVS' <marine@svshippingsg.com>; 'Yonggen Chen' <mm2@svshippingsg.com>; 'Capt. Colin Ambrose Selvam' <mm4@svshippingsg.com>; 'Kyaw Kyaw Aung' <cm2@prships.com>; 'Kyaw Thi Ha' <cm1@prships.com>
Assunto: SV ARISTA // URGENT ECDIS Failure

Date:02-Mar-2025
To:Mr. Giovanni / Mr. vinicius
Cc: As Per Attached
Time: GMT -3

Dear All,
Good day,

Kindly note that as per present Information, POB will be 1000 LT/ 02-Mar-2026.
Please confirm and arrange the Vessel to shift the Outer Anchorage.
Awaiting yours with thanks.

Thank and Best regards,

Capt. Kyaw Swar Tun
Master of MV SV Arista
Line 1: (65) 31060244 (Bridge and Master's cabin)
Line 2: (1)5053020817 (Bridge)
Fax: 870783059150
Inmarsat C no.: 456370611
Inmarsat C no.: 456370612
Email: arista@stationsatcommail.com

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From: Arista <arista@stationsatcommail.com>
Sent: Sunday, 1 March 2026 4:58 pm
To: 'Navcom Support - Station Satcom' <navcom.support@stationsatcom.com>; 'Vinicius Victoria' <vinicius.victoria@alphamarship.com.br>; 'Bobby Ryan' <te2@svshippingsg.com>; 'Giovani Mendes (WPS-BR)' <Giovani.Mendes@waypointports.com>; 'Asokan (FM2)' <fm2@svshippingsg.com>
Cc: 'Asokan' <fm2@svshippingsg.com>; 'Thu Saw Soe' <vm16@svshippingsg.com>; 'Zaw Lwin Tun' <vm9@svshippingsg.com>; 'Hans Raj - Station Satcom' <hans.raj@stationsatcom.com>; 'Operations SVS'

<ops@svshippingsg.com>; 'Marine SVS' <marine@svshippingsg.com>; 'Yonggen Chen' <mm2@svshippingsg.com>; 'Capt. Colin Ambrose Selvam' <mm4@svshippingsg.com>; 'Kyaw Kyaw Aung' <cm2@prships.com>; 'Kyaw Thi Ha' <cm1@prships.com>

Subject: SV ARISTA // URGENT ECDIS Failure

Date: 01-03-2026
To: Navcom Support/ Giovani Agent
Cc: As Per Attached
Time: GMT -3

Dear All,

Good day,

Kindly note that we still waiting the Technician for ECDIS failure.
Vessel will complete loading at 01-March-2026/ PM Hours.
Kindly advise for update with Further Instruction.

Thank and Best regards,

Capt. Myo Thura
Master of MV SV Arista
Line 1: (65) 31060244 (Bridge and Master's cabin)
Line 2: (1) 5053020817 (Bridge)
Fax: 870783059150
Inmarsat C no.: 456370611
Inmarsat C no.: 456370612
Email: arista@stationsatcommail.com

Note: Our emails are being opened three times daily: morning, noontime and evening. Pls. use our phone line for urgent matters or schedule/route impacting issues.

Ship's phone system is influenced by satellite coverage/weather etc., may not always online, and may not display missed calls, kindly call above numbers again if not picked up/cannot get through.

From: Navcom Support - Station Satcom <navcom.support@stationsatcom.com>
Sent: Saturday, 28 February 2026 11:13 pm
To: Vinicius Victoria <vinicius.victoria@alphamarship.com.br>; Bobby Ryan <te2@svshippingsg.com>
Cc: Asokan <fm2@svshippingsg.com>; Arista <arista@stationsatcommail.com>; Thu Saw Soe <vm16@svshippingsg.com>; Zaw Lwin Tun <vm9@svshippingsg.com>; Hans Raj - Station Satcom <hans.raj@stationsatcom.com>; Operations SVS <ops@svshippingsg.com>; Marine SVS <marine@svshippingsg.com>; Yonggen Chen <mm2@svshippingsg.com>; Capt. Colin Ambrose Selvam <mm4@svshippingsg.com>; Kyaw Kyaw Aung <cm2@prships.com>; Kyaw Thi Ha <cm1@prships.com>; Navcom Support - Station Satcom <navcom.support@stationsatcom.com>
Subject: Re: SV ARISTA // URGENT ECDIS Failure

Dear Sir,

Good day,

Below update well copied, we have reached out to all our partners to check on the availability of technician, will keep you posted soon.



With warm regards,

Nagaraju S.

General Manager (NAVCOM)

Station Satcom PVT Ltd.

Mobile: +91 8291997135

Website: www.stationsatcom.com

24x7 SUPPORT -

IND +91 22 42017844

SGP +65 6708 7444

EU +31 10 8080617

IDN +62 21 2922304

USA +1 386 340 3744

UAE +971 67676474

INDIA | SINGAPORE | UAE | NETHERLANDS | USA | NEW ZEALAND | SOUTH K

From: Vinicius Victoria <vinicius.victoria@alphamarship.com.br>

Sent: Saturday, February 28, 2026 7:52 PM

To: Naga Raju - Station Satcom <Naga.Raju@stationsatcom.com>; Bobby Ryan <te2@svshippingsg.com>

Cc: Asokan <fm2@svshippingsg.com>; Arista <arista@stationsatcommail.com>; Thu Saw Soe <vm16@svshippingsg.com>; Zaw Lwin Tun <vm9@svshippingsg.com>; Hans Raj - Station Satcom <hans.raj@stationsatcom.com>; Operations SVS <ops@svshippingsg.com>; Marine SVS <marine@svshippingsg.com>; Yonggen Chen <mm2@svshippingsg.com>; Capt. Colin Ambrose Selvam <mm4@svshippingsg.com>; Kyaw Kyaw Aung <cm2@prships.com>; Kyaw Thi Ha <cm1@prships.com>; Navcom Support - Station Satcom <navcom.support@stationsatcom.com>

Subject: RE: SV ARISTA // URGENT ECDIS Failure

[External]

Dear Sirs,

Good Day.

We'd like to inform that our vessel SV ARISTA is already under loading operation at Tergrasa Terminal.

According to latest information received, our ETC/S is expected to 02nd/March – next Monday.

Please confirm feasibility to execute services.

Best Regards

VINICIUS VICTORIA

Branch Manager | RIG

operations.rig@alphamarship.com.br

Office: +55 53 3204-5730

Mobile: +55 53 99926-6614



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From: Naga Raju - Station Satcom <Naga.Raju@stationsatcom.com>

Sent: Saturday, February 28, 2026 9:07 AM

To: Bobby Ryan <te2@svshippingsg.com>

Cc: Asokan <fm2@svshippingsg.com>; Arista <arista@stationsatcommail.com>; Thu Saw Soe <vm16@svshippingsg.com>; Zaw Lwin Tun <vm9@svshippingsg.com>; Hans Raj - Station Satcom <hans.raj@stationsatcom.com>; Vinicius Victoria <vinicius.victoria@alphamarship.com.br>; Operations SVS <ops@svshippingsg.com>; Marine SVS <marine@svshippingsg.com>; Yonggen Chen <mm2@svshippingsg.com>; Capt. Colin Ambrose Selvam <mm4@svshippingsg.com>; Kyaw Kyaw Aung <cm2@prships.com>; Kyaw Thi Ha <cm1@prships.com>; Navcom Support - Station Satcom <navcom.support@stationsatcom.com>

Subject: Re: SV ARISTA // URGENT ECDIS Failure

Dear Sir,

Below information well noted, we will do the needful accordingly.

Thank and regards,

Nagaraju. S [Deputy General Manager – Service & Sales]

SUPPORT (24HRS): INDIA: +91 2242017800

Station Satcom Pvt Ltd. 8TH Floor Madhava, Bandra
(East),

Mumbai, India – 400051. Tel: +91
2242017800 | Dir+91
2242017808 | M: +91 8291997135]

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Station Satcom Shippers Trade net ID is: 78572

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On Feb 28, 2026, at 5:26 PM, Bobby Ryan <te2@svshippingsg.com> wrote:

[External]

G'day Nagaraju,

Please find below local agent details at Rio Grande, Brazil. Please liaise directly with him for assistance if you could arrange service attendance in port.

Vessel tentative ETD on 1 Mar 2026.

VINICIUS VICTORIA

Branch Manager | RIG

operations.rig@alphamarship.com.br

Office: [+55 53 3204-5730](tel:+555332045730)

Mobile: [+55 53 99926-6614](tel:+5553999266614)

Best regards,

Bobby Jais

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From: Naga Raju - Station Satcom <Naga.Raju@stationsatcom.com>

Sent: Saturday, February 28, 2026 7:15:23 PM

To: Asokan (FM2) <fm2@svshippingsg.com>; Arista <arista@stationsatcommail.com>; Saw Soe Thu <vm16@svshippingsg.com>; Zaw Lwin Tun <vm9@svshippingsg.com>; Bobby Ryan <te2@svshippingsg.com>; Hans Raj - Station Satcom <hans.raj@stationsatcom.com>

Cc: SVS - Operations <ops@svshippingsg.com>; SVS - Marine <marine@svshippingsg.com>; Chen Yonggen <mm2@svshippingsg.com>; Capt. Colin Ambrose Selvam <mm4@svshippingsg.com>; 'Kyaw Kyaw Aung' <cm2@prships.com>; 'Kyaw Thi Ha' <cm1@prships.com>; Navcom Support - Station Satcom <navcom.support@stationsatcom.com>

Subject: Re: SV ARISTA // URGENT ECDIS Failure

Dear Master,

Good day.

We have reviewed the information provided. Since both systems are powering on, this indicates that there is no apparent power supply issue. In this case, we recommend performing a complete shutdown of the systems and then restarting them to check if normal operation is restored.

If the issue persists after the restart, it will be necessary to arrange shore-based service support, as further troubleshooting may be complex and could potentially lead to additional complications.

Kindly provide the vessel's schedule and agent details so that we can arrange the required service accordingly.

<Outlook-44qqgggq.png>

From: Asokan (FM2) <fm2@svshippingsg.com>

Sent: Saturday, February 28, 2026 3:53 PM

To: Arista <arista@stationsatcommail.com>; Saw Soe Thu <vm16@svshippingsg.com>; Zaw Lwin Tun <vm9@svshippingsg.com>; Bobby Ryan <te2@svshippingsg.com>; Naga Raju - Station Satcom <Naga.Raju@stationsatcom.com>; Hans Raj - Station Satcom <hans.raj@stationsatcom.com>

Cc: SVS - Operations <ops@svshippingsg.com>; SVS - Marine <marine@svshippingsg.com>; Chen Yonggen <mm2@svshippingsg.com>; Capt. Colin Ambrose Selvam <mm4@svshippingsg.com>; 'Kyaw Kyaw Aung' <cm2@prships.com>; 'Kyaw Thi Ha' <cm1@prships.com>

Subject: Re: SV ARISTA // URGENT ECDIS Failure

[External]

Good day Capt. and CE,

Noted Ecdis master and slave units not working. Pls advise details what troubleshoot measures you have taken.

Acknowledge your vessel will depart tomorrow. Have copied station satcom for remote assistance for troubleshoot and shore tech attendance.

Bobby, Hans ric

Pls assist to liaise with Master for troubleshoot Ecdis fault and arrange for service tech as necessary.

Best Regards

Asokan Nareseiah

General Manager (Technical)

For and on behalf of the registered owners

<png-img-d0bf069b-0bd0-430f-848c-9619326b4c8b.png>

Spring Valley Shipping Management Pte Ltd

11 Collyer Quay #13-01/02, The Arcade, Singapore 049317

DID: [+65 6011 1951](tel:+6560111951) Mobile: [+65 82059061](tel:+6582059061) Email : fm2@svshippingsg.com Email: fleet@svshippingsg.com

From: Arista <arista@stationsatcommail.com>

Sent: Saturday, February 28, 2026 6:11:53 PM

To: Asokan (FM2) <fm2@svshippingsg.com>; Saw Soe Thu <vm16@svshippingsg.com>; Zaw Lwin Tun <vm9@svshippingsg.com>

Cc: SVS - Operations <ops@svshippingsg.com>; SVS - Marine <marine@svshippingsg.com>; Chen Yonggen <mm2@svshippingsg.com>; Capt. Colin Ambrose Selvam <mm4@svshippingsg.com>; 'Kyaw Kyaw Aung' <cm2@prships.com>; 'Kyaw Thi Ha' <cm1@prships.com>

Subject: SV ARISTA // URGENT ECDIS Failure

Date: 28.Feb.2026

To: Asokan / Zaw Lwin tun / Ko Saw

Cc: As Per Attached

Time: GMT -3

Dear Sir,

Good day,

Please find the attached report for ECDIS Failure.

Kindly arrange the shore assistance Urgently before Departure.

Thank and Best regards,

Capt. Myo Thura

Master of MV SV Arista

Line 1: (65) 31060244 (Bridge and Master's cabin)

Line 2: (1)5053020817 (Bridge)

Fax: 870783059150

Inmarsat C no.: 456370611

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