

Sultrade - Operations Dept

From: Operations Spring Marine Management SA <operations@springmarine.com>
Sent: quarta-feira, 10 de setembro de 2025 08:27
To: operations@sultradeagency.com
Cc: arvellos.rodrico@sultradeagency.co; gcl@gcl.gr
Subject: MV AVILA - CALLING PONTA DA MADEIRA FOR LOADING // OWNS PROTECTIVE AGENTS

Message Number: 1131607

From: operations@springmarine.com
To: operations@sultradeagency.com
Cc: arvellos.rodrico@sultradeagency.co, gcl@gcl.gr
Sent: Wednesday, Sep 10, 2025 14:26 (UTC +03:00)
Subject: MV AVILA - CALLING PONTA DA MADEIRA FOR LOADING // OWNS PROTECTIVE AGENTS

DEAR ALL,
GOOD DAY,

PLEASE BE ADVISED THAT SUBJECT VESSEL UNDER TIME CHARTER WITH MESSRS "SWISS MARINE" WILL BE CALLING PONTA DA MADEIRA ON/OR ABT 21ST SEPT 2025 AGW/WNSP, FOR LOADING OPERATIONS.

WE KINDLY REQUEST YOU TO ATTEND VESSEL AS **OWNERS' PROTECTIVE AGENTS**, ASSISTING MASTER ON ALL MATTERS AND ENSURING A QUICK AND SAFE TURNAROUND.

AS PER CHARTERERS, THE VESSEL IS CONSIGNED TO THE FOLLOWING AGENTS, WHO WILL BE IN CHARGE OF THE LOADING CALL AT PDM:

ISS MARINE SERVICES LTDA - PDM

Address: Rua Colares Moreira, 10 - 9º floor - Suite 905 -
Renascença II - Sao Luis/MA,
Zip Code 65075-440, Brazil
Email: ISSSaoLuis@iss-shipping.com
Phone: +55 98 99617 7452
valeops.brazil@iss-shipping.com
Ironilton Silva
Email: ironilton.silva@iss-shipping.com
Phone: + 55 98 99617 7452

PLEASE LIAISE WITH CHRTRS AGENTS AND ADVISE THEM, ABOUT YOUR ATTENDANCE RE OWNS MATTERS AND KEEP US POSTED WITH SHIP OPERATIONS DETAILS.

= = IMPORTANT = =

PLEASE MAKE SURE THAT OWNERS MATTERS / SERVICES WHICH WILL BE PROVIDED THROUGH YOUR GOOD AGENCY WILL NOT DELAY AT ALL BOTH LOADING AND SAILING.

PLEASE BE REMINDED THAT VESSEL RUNS ON TIME CHARTER AND ANY DELAY ON VESSEL'S CARGO OPERATION AND DEPARTURE IS AUTOMATICALLY CONSIDER AS OFF HIRE.

WE KINDLY WISH TO REMIND YOU THAT THE VESSEL IS ON A TIME CHARTER WHERE CHARTERERS' AGENTS WILL ARRANGE HER LOADING CALL AT THEIR ACCOUNT.

INWARD / OUTWARD FORMALITIES, PILOTAGE, ETC WILL BE ARRANGED FROM THEIR SIDE AND NOT FROM YOUR SIDE, WHICH PLEASE CONFIRM BY RETURN.

WITH REGARD TO FINAL D/A SETTLEMENT, IT IS IMPERATIVE THAT ALL VOUCHERS, ARE SIGNED AND STAMPED BY MASTER.

- Dispatch of documents, consignments: Please use our International DHL credit number 957667514 and advise the AWB consignment note for our records and easy tracing .

VESSEL'S PARTICULARS AND DETAILS:

M.V. "AVILA" / V7A7504/ 9492098
GRT/NRT: 94863/59660
LOA 294MTRS
BEAM:46 MTRS
SDWT: 180085.7 MTS
SUMMER DRAFT: 18.12 MTRS
Master' Name: Capt. Nelson Hamo
E-mail: master@avila.smfleet.gr
Tel 1: +302112340095 - Bridge (VSAT)
Tel 2: +870771310293 - Master Cabin (VSAT)
Tel 3: +870773910242 - Bridge (FBB)
Mobile: +306945873761- Only in port

PLEASE TRY TO OBTAIN ALL POSSIBLE PORT DISCOUNTS DUE TO VESSEL SBT (IF APPLICABLE). PLEASE ADVISE MASTER WITH COPY TO US, OF ALL PORT AND TERMINAL(S) REQUIREMENTS INCLUDING ANY PRE-ARRIVAL INFORMATION / QUESTIONNAIRES AND OPERATING PROCEDURES. IT WILL BE APPRECIATED BY KEEPING US CLOSELY ADVISED WITH VESSEL'S MOVEMENTS BY YOUR END.

- YOUR FULLY SUPPORTED D/A WILL BE DESPATCHED TO US IN ORDER TO CHECK THE D/A PROMPTLY AND SETTLE BALANCE, IF ANY, OTHERWISE DELAYS MAY INCUR FOR WHICH WE WILL NOT BE RESPONSIBLE.

- IN THE EVENT OF CONSIDERABLE VARIANCE BETWEEN THE ACTUAL AND THE ESTIMATED PORT COSTS, PLEASE PROVIDE A VARIANCE ANALYSIS SO AS TO FACILITATE PROCESS OF THE D/A.

- DISPATCH OF DOCUMENTS, CONSIGNMENTS: PLEASE USE OUR INTERNATIONAL DHL CREDIT NUMBER 957667514 AND ADVISE THE AWB CONSIGNMENT NOTE FOR OUR RECORDS AND EASY TRACING.

- DISPATCH OF BUNKER SAMPLES: PLEASE USE VERIFUEL DHL CREDIT NUMBER (TO BE PROVIDED BY THE MASTER) AND ADVISE THE AWB CONSIGNMENT NOTE FOR OUR RECORDS AND EASY TRACING

PLEASE MAKE SURE ALL VOUCHERS TO BE IN ENGLISH LANGUAGE AND IF NOT POSSIBLE KINDLY GIVE A BRIEF TRANSLATION OF RELATIVE VOUCHER.

- IN ORDER TO MEET DEADLINES AND TIME BARS OF VARIOUS CLAIMS WITH THIRD PARTIES, YOU ARE REQUESTED TO FORWARD FINAL D/A AND VOUCHERS THE LATEST WITHIN ONE MONTH FROM VESSEL'S SAILING DATE.

THE MASTER WILL BE INSTRUCTED TO KEEP YOU UPDATED WITH ETA NOTICES.

PLEASE CONFIRM ATTENDANCE AND PROVIDE US WITH YOUR FULL STYLE / POSTAL ADDRESS / PHONE-FAX-EMAIL DETAILS / NAMES OF RESPONSIBLE PERSONNEL AS WELL AS WITH YOUR FULL BANKING DETAILS.

OPERATION & OTHER DEPTS. ATTENDANCE NOTICE :

Please note that our Operations Department is monitoring all operational matters / needs on a 24 hours basis. The operations department is manned Monday to Friday from 09:00 Hrs to 20:00 Hrs Greek local time in order to ensure a smooth follow up of all matters.

Find below our contact details

EPARTMENT	CONTACT PERSON	EMAIL	TELEPHONE
OPERATIONS	CAPT. NIKOLAOS BOUTSIS	operations@springmarine.com	+30 694 4200 362

CREWING	DIMITRIS	crewing@springmarine.com	+30 693 6988
	DESTOUNIS		558
PURCHASING	GEORGE DENDRINOS	purchasing@springmarine.com	+30 694 4884
			024
TECHNICAL	GEORGE FRAGOULIS	technical@springmarine.com	+30 698 4460
			293
HSQE	PANAGIOTIS	hsqe@springmarine.com	+30 694 837
	VENTOURIS		1086

IN CASE OF URGENT MESSAGES OR IMPORTANT MATTERS ARISING OUT AFTER OFFICE HOURS OR WEEK-ENDS WHICH ARE RELATED TO VSL'S MOVEMENTS AND CHANGES OF PROGRAM, ALL RELEVANT COMMUNICATIONS (E-MAIL/FAX) MUST BE FOLLOWED UP WITH A TELEPHONE CALL TO THE WRITER AT PHONE NBR: **+30 694 4200 362**.

THANKING YOU IN ADVANCE.

Best regards,
Evi Gerardou
Assistant Operator



Spring Marine Bulk S.A.

(as managers only)

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E operations@springmarine.com | **W** www.springmarine.com

Emergency Number +30 214 4000 159

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